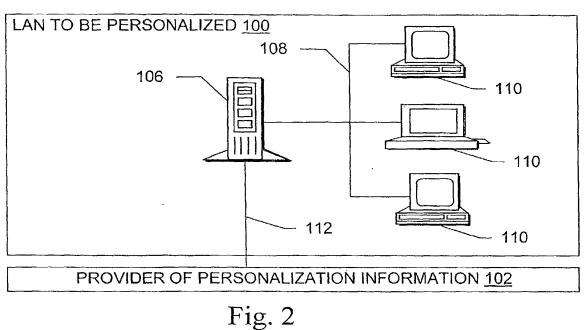


Fig. 1



COLLECT PERSONALIZATION INFORMATION 300

STORE MASTER OF PERSONALIZATION INFORMATION 302

PROVIDE "FUNCTIONAL" GENERIC COMPUTER(S) 304

SERVER GETS SERVER PERSONALIZATION INFORMATION 306

PERSONALIZE SERVER 308

SERVER GETS CLIENT PERSONALIZATION INFORMATION 310

CLIENT GETS CLIENT PERSONALIZATION INFORMATION 312

Fig. 3

PERSONALIZE CLIENT(S) 314